

ICT INSURANCE SERVICES.

Background

Strømme Foundation (SF) is an International Development Organization headquartered in Kristiansand, Norway. SF is committed to empowering people to overcome the root causes of poverty through its thematic focus on Education, Livelihoods, and Job creation. SF aims to realize its vision: “*a world free from poverty*” through long-term partnerships with local organizations.

Objective

This TOR aims to solicit proposals from qualified and experienced insurance companies or brokers that can provide comprehensive and cost-effective insurance coverage for Stromme Foundation Uganda ICT assets. The insurance coverage should include, but not be limited to, the following aspects:

- Replacement or repair of ICT equipment and systems in case of theft, damage, loss, or malfunction.
- Recovery or restoration of data and software in case of corruption, deletion, or encryption.
- Compensation or indemnification for liability or losses arising from cyberattacks, breaches, or incidents.
- Advice or guidance for risk management and mitigation strategies related to ICT insurance and security.

Scope of Work

The scope of this TOR covers the following ICT assets of the organization:

- All ICT equipment owned by the organization or used by its staff, consultants, or partners for official purposes.
- All ICT equipment and systems located at the organization's offices, in transit, or at the staff's homes or other locations.
- All ICT equipment and systems connected to the organization's network, internet, or cloud services, or storing or processing the organization's data or information.

Eligibility Criteria

- The service provider must clearly outline the role and responsibilities of a dedicated person (Account Manager) who shall serve as the primary liaison throughout the course of the service.
- The Service provider Must be able to supply service without initial deposits and invoice later for payment.
- the Service provider must be authorized and registered to provide services.
- The Service provider must have been in business for at least five years.
- The Service provider must be able to respond promptly to any claims.